

Project: IKEA Food Services

Bistro & Swedish Bite Refurbishment

Hurst led the 13-week refurbishment of IKEA's Bistro and Swedish Bite retail space, managing multiple IKEA direct contractors to efficiently deliver the transformation without disrupting the customer experience.



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BEFORE



AFTER

Brief

Hurst was tasked with refurbishment of the existing Bistro Food offer and associated Swedish Bite retail area. A temporary Bistro was needed to ensure minimal disruption to customers during the fitout programme.

Result

As Principal Contractor, Hurst managed the project meticulously, adhering to high health and safety standards and enabling Bistro food to be available to customers without any interruptions throughout. The project was completed within the scheduled timeframe.

Scope included

- » Multiple surveys for detailed design work
- » Installation of temporary Bistro inc mains services, water, electricity, drainage etc.
- » Temporary servery and seating
- » Isolation of bistro via hoardings to allow works to commence during trading hours
- » Area strip-out inc fridge & freezer units, servery counters & store rooms
- » Refurbishment/replacement of mains distribution boards, lighting, power, above ground drainage, below ground drainage, ventilation, VRF heating & cooling system (including replacement of BC boxes and external condenser unit), roof mounted refrigeration plant, servery counter.
- » installation of new walk-in fridge & freezer, relocated cook line, ovens & fryers, electronic menu boards, rubbish room cooling, post mix drinks delivery systems, fire alarm, sprinklers, data access control, fire suppression system, fire stopping.



DURING



DURING



Challenges

The footprint of the servery, prep area and storerooms increased which necessitated the reconfiguration of part of the adjacent cash room, as well as additional drainage works.

The store floor is a floating slab on piles; IKEA had minimal 'as fitted' information relating to the floor. Although test core samples had been taken prior to the works commencing, the slab was very inconsistent in makeup. This led to additional reinforcement works being required which caused a two-week extension to the ground works.

Solution

Dividing walls were taken down and rebuilt; for some sections the construction material was changed or enhanced to maintain the secure perimeter of the cash office. The works to the cash room were completed out of hours with DBS Enhanced operatives under IKEA security supervision.

New below-ground drainage was installed to enable the increased servery & prep area footprint. IKEA also took the opportunity to install a remote below-ground grease trap to replace the under-sink unit which required prep area down time during cleaning and maintenance.

Hurst were able to pull back the delay caused by the necessary reinforcement works by a combination of rescheduling and double-shifting the remaining works. The Bistro opened as per the original program date, on budget and to the satisfaction of the client.





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