

Project:

Leeds Building
Society, South Shields

Client: Leeds Building Society

Location: South Shields

Sector: Finance, Retail



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Brief

Leeds Building Society appointed Hurst as Principal Contractor to refurbish its South Shields branch, creating a space consistent with the Society's established brand.

Hurst was selected for its extensive experience in the finance sector, in-house MEP and joinery capabilities, and track record of delivering high-quality fit-outs for building societies across the UK. The project required a professional, welcoming environment for customers and staff, reflecting the Society's identity while modernising the branch to support its ongoing service to the local community.

Result

The South Shields branch was delivered on programme and to a high standard, providing a refreshed, modern environment that remains consistent with Leeds Building Society's established brand.

The updated space enhances the experience for customers and staff while supporting the Society's ongoing commitment to local communities. The successful completion of this project demonstrates Hurst's ability to deliver end-to-end quality fit-out solutions in live high street environments whilst maintaining the client's brand standards.

Scope of Works

- » Construction of new internal walls, ceilings and flooring throughout
- » Manufacture and installation of fire doors to comply with building regulations
- » Full mechanical, electrical and plumbing (MEP) works delivered by Hurst's in-house team
- » Bespoke joinery items manufactured by Hurst's dedicated joinery team
- » Acoustic glazed meeting rooms for private consultations
- » Complete furniture provision
- » Colour schemes and graphics installed in line with the Leeds Building Society's corporate branding





Challenges

The project involved working within a constrained high street environment with limited access and simultaneous activity across two building levels. This reduced on-site welfare and storage options, requiring Hurst to secure and manage an off-site unit to support project delivery.

Careful programme management, phased deliveries, and clear coordination across trades were essential to maintain progress and quality while working within these logistical constraints.

Solution

Hurst delivered a complete fit-out of the branch, managing all aspects from planning to completion including construction of new walls, ceilings, and flooring, manufacture and installation of fire doors to meet building regulations, and a full MEP package provided by our in-house team. Works also included structural alterations to accommodate a new lift, enhancing accessibility across the two-storey site.

Bespoke joinery, including reception counters and office desking, was manufactured and installed by Hurst to ensure consistency with Leeds Building Society's brand. The branch was also fitted with acoustic glazed meeting rooms, staff facilities, and branded finishes in line with the Society's corporate standards.





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