

Project: Sensory Room

Client: Westfield Europe Ltd

Location: Westfield London

Architect: IDL Group

Programme Range: 5 weeks

Sector: Sensory, Shopping Centre



Contact

sales@thehurstgroup.co.uk

thehurstgroup.co.uk

01274 711280





Project Overview

Recognising the need for a quiet space in their shopping centres for users who might be overwhelmed by the busy environment, Westfield Europe Ltd employed Hurst as principal contractor to re-purpose an old training room into a secure sensory area.

With a long-standing relationship with the shopping centre, Hurst was trusted to deliver a high quality result that would meet the needs of both the client and the intended user.

Challenges

As the site was located beside a public car park lobby which was in operation at the time of installation, Hurst faced the challenge of ensuring public safety whilst minimising disruption to services throughout the process.

Time management was critical due to the long lead times for the bespoke design elements. Hurst meticulously managed the project, ensuring that retail operations remained uninterrupted and that the custom made items were seamlessly incorporated into the timeline.

Result

Working closely with the client and architect, Hurst transformed the redundant training room into a sensory-friendly space, suitable for both children and adults.

The upgraded acoustics and lighting of the space greatly improved its functionality. By providing a safe, calm and comfortable environment, Hurst enabled their client to offer customers a break from the busy shopping centre environment, enhancing their overall retail experience.

Solution

Prioritising user safety, Hurst ensured all electrical services were relocated out of the reach of children. New colour-changing, mood lighting was installed to enhance the sensory experience, alongside a fresh air supply.

Acoustic enhancements to the walls and ceilings improved sound insulation, shielding the room from the distractions of a busy shopping centre. Meanwhile, bespoke play equipment maximised the space, ensuring every inch of the space offered engaging activity.

Scope of Works

- » Relocation of electrical services
- » Installation of updated lighting
- » New fresh air supply
- » Acoustic treatment to walls and ceilings
- » All redecoration





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Contact

Head office: 01274 711 280
sales@thehurstgroup.co.uk
thehurstgroup.co.uk

Aynsley House
Common Road
Low Moor, Bradford
West Yorkshire
BD12 0UF

